

Annexure- C

Formats for investors complaints data to be displayed by Depository Participants on their respective websites.

Data for the month ending: August 2024

Sr. No.	Received from	Carried forward from the previous month	Received during the month	Total Pending	Resolved*	Pending complaints > 3months		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1.	Directly from Investors	0	0	0	0	0	0	0
2.	SEBI(SCORES)	0	0	0	0	0	0	0
3.	Depositories	0	0	0	0	0	0	0
4.	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints:

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1.	April 2024	0	0	0	0
2.	May 2024	0	0	0	0
3.	June 2024	0	1	1	0
4.	July 2024	0	1	1	0
5.	August 2024	0	0	0	0
	Grand Total	0	2	2	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints:

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1.	2019-20	0	0	0	0
2.	2020-21	0	0	0	0
3.	2021-22	0	3	3	0
4.	2022-23	0	0	0	0
5.	2023-24	0	1	1	0
6.	2024-25	0	2	2	0
	Grand Total	0	6	6	0

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